

# PILLOW info



## **Congratulations with your new pillow!**

**TIP:** Give your new pillow a good shake and let it air out.

**Then your refined pillow will rise nicely in its intended volume.**

*This luxury pillow is packed as compactly as possible for transport, reducing its carbon footprint.*

### **NOVELTY**

Every pillow will show a relatively large drop in hardness and thickness at the beginning of 'use'. Therefore, every good pillow is produced thicker and firmer, so that after the normal sleep-in period, the intended shape and suppleness is achieved.

### **GIVE IT SOME TIME**

Your new pillow will take a few days to get used to. The pre-shaped (natural latex) pillows require some more time to get used to.

### **RETURN POLICY**

For hygienic reasons, pillows whose special hygiene seal has been broken can no longer be returned or exchanged. This way you are always guaranteed with a new, unused pillow.

### **PRODUCT SCENT**

Like any new product, a new pillow has a smell. The light, specific smell of the pillow that has just been unpacked soon disappears. The slightly stronger 'pure nature smell' of materials such as wool, kapok, down, latex and feathers also disappears quickly.

### **TAKE GOOD CARE OF YOUR PILLOW**

A well-cared-for pillow works better, and lasts longer.

- Regular airing by an open window improves freshness. With natural materials (feathers, down, wool, kapok and rubber) beware of bright, direct sunlight, rain and dew.
- Protect your pillow with a molton pillow cover. It increases ventilation and absorption, makes sleeping even more comfortable and evens out the surface. In fact, this special molton cover prevents unsightly perspiration stains and keeps the pillow fresh.

### **STORAGE**

If you don't use the pillow for some time, never wrap it in plastic! Use the special coloured carrier bag or an old pillowcase. This way, the pillow will continue to breathe and moisture or mould will not get a chance.

### **MAINTENANCE**

By taking good care of your pillow, it will work better and last longer. Always follow the care instructions on the sewn-on label attached to the pillow.